

## Quality Policy Statement

Based at Taunton and Bridgewater, Falcon Vehicle Solution offer a wide range of vehicle rental solutions to a wide range of customers both locally in the south-west and nationally through our product and our bespoke contract hire solution.

As a company we are committed to providing a first-class customer experience via the promotion of continual improvement throughout our company and by setting and reviewing companywide objectives, whilst satisfying all applicable requirements.

To achieve this, management will ensure that all staff are fully trained and competent, operating against approved processes within the Company's Quality Management System; and always "live" by our Company values:

- Understanding
- Commitment
- Honesty
- Trust

Regards,

Warren Fletcher

*W. Fletcher*

**Managing Director**

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